

log name	log location	Product	Included in Support Data (yes or no)	log contents
adprincipalcache.log	/opt/superna/sca/logs	all	no	cache of AD domain user names to accelerate GUI display and SID to user to AD group operations without needing AD domain to be available, SIDS and AD groups, AD group sides for RBAC and SID to user name display in the GUI, Not included in support backup files,
cacheinit.log	/opt/superna/sca/logs	all	yes	API calls to cluster requests and payload of the response from the cluster
error.log	/opt/superna/sca/logs	all	yes	internal process errors from Eyeglass process operation functions, internal to Eyeglass code
fingerprint.log	/opt/superna/sca/logs	all	yes	internal process errors from Eyeglass process operation functions, internal to Eyeglass code , for DR IP pool and restart process checkpoint on last status
main.log	/opt/superna/sca/logs	all	yes	internal process errors from Eyeglass process operation functions, internal to Eyeglass code
evtreporter.log	/opt/superna/sca/logs	Performance Auditor	yes	websocket log of performance auditor gui updates sent to the GUI
apiaudit.log	/opt/superna/sca/logs	all	yes	internal API logging of modules that log each function used in the GUI to track administrator actions for security purposes of the product usage. Documented in documentation
eyeglass_installer_2.5.7-20262-2020-30-11_15-29.log	/opt/superna/sca/logs	all	yes	upgrade log tracking what happened during an upgrade to a specific release on a specific day and time, support tool for upgrade issues
phonehome.log	/opt/superna/sca/logs	if enabled	yes	if enabled, tracks phonehome log requests and registration of the appliance and communication issues to phonehome portal
audit.log	/opt/superna/sca/logs	all	yes	DR configuration audit of the configuration data comparison between two clusters using in memory inventory to compare shares, exports and quota differences, audit log generates errors in the gui if needed to resolve differences
backup_archive.log	/opt/superna/sca/logs	all	yes	Backup configuration log, when create backup script has errors creating the backup zip file
alarms.log	/opt/superna/sca/logs	all	yes	not currently used, reserved for future use to log alarms created and sent to the GUI and through email
anycopy.log	/opt/superna/sca/logs	AnyCopy	yes	Anycopy log of user actions and api calls - only applies to the any copy product license
changemanagement.log	/opt/superna/sca/logs	all	yes	cluster report feature to compare to cluster reports to identify changes from one day to the next stores comparison , only stores data if the feature is used, logs issues found during the comparison that is done in ram
cli.log	/opt/superna/sca/logs	all	yes	may contain cli commands from IGLS xxx command issues, currently not used
csm.log	/opt/superna/sca/logs	all	yes	Cluster storage monitor product log of all quota assignments assessed and created during CSM job if scheduled, internal to the product function
database-state.log	/opt/superna/sca/logs	all	yes	tracks database repair operations internal to the product
debug.log	/opt/superna/sca/logs	all	yes	internal process errors from Eyeglass process operation functions, internal to Eyeglass code
gui.log	/opt/superna/sca/logs	all	yes	not used

hbase.log	/opt/superna/sca/logs	Easy Auditor	yes	Hbase database health check of ECA easy auditor status to raise alarm to user if hbase validations fail, internal process errors from Eyeglass process operation functions, internal to Eyeglass code
installlicenses*	/opt/superna/sca/logs	all	yes	summary of license key operations, internal process errors from Eyeglass process operation functions, internal to Eyeglass code
jobchange.log	/opt/superna/sca/logs	all	yes	DR jobs state change enable, disable etc.. done in the gui, internal process errors from Eyeglass process operation functions, internal to Eyeglass code
learning_mode.log	/opt/superna/sca/logs	Ransomware Defender	yes	release 2.5.7 Ransomware learning mode of user behaviors and decisions made onn user behaviors internal process errors from Eyeglass process operation functions, internal to Eyeglass code
License.log	/opt/superna/sca/logs	all	yes	summary of license key operations, internal process errors from Eyeglass process operation functions, internal to Eyeglass code
lightsout.log	/opt/superna/sca/logs	all	yes	reduce data api log to clusters removes ip address from the logs for security when api call log cannot be shared with support
locks.log	/opt/superna/sca/logs	Cluster Storage Monitor	yes	unlock my files log for Cluster storage monitor product feature when break lock commands fail over ssh to clusters, internal process errors from Eyeglass process operation functions, internal to Eyeglass code
memory.log	/opt/superna/sca/logs	all	yes	tracks product memory usage over time
pruning.log	/opt/superna/sca/logs	all	yes	tracks database normal operations to reduce old records internal process errors from Eyeglass process operation functions, internal to Eyeglass code
query.log	/opt/superna/sca/logs	Easy Auditor	yes	summary of easy auditor queries issued with basic parameters entered into Easy Auditor to track issues in queries for support purposes internal process errors from Eyeglass process operation functions, internal to Eyeglass code
ransomware_defender.log	/opt/superna/sca/logs	Ransomware Defender	yes	2.5.7 ransomware defendder log that tracks security event states over time and new signal of user behaviors sent from the ECA for processing, usedd to support issues with event detection , internal process errors from Eyeglass process operation functions, internal to Eyeglass code
readiness.log	/opt/superna/sca/logs	all	yes	2.5.7 ransomware defendder log that tracks security event states over time and new signal of user behaviors sent from the ECA for processing, usedd to support issues with event detection , internal process errors from Eyeglass process operation functions, internal to Eyeglass code
remote.log	/opt/superna/sca/logs	all	yes	all rest API calls and SSH commands sent to clusters for product functionality , internal process errors from Eyeglass process operation functions, internal to Eyeglass code
roboaudit.log	/opt/superna/sca/logs	Easy Auditor	yes	Easy auditor log tracking each execution of the robo audit self test feature for support of this feature, internal process errors from Eyeglass process operation functions,
securityguard.log	/opt/superna/sca/logs	Ransomware Defender	yes	Ransomwarre Defender log tracking each execution of the security guard self test feature for support of this feature, internal process errors from Eyeglass process operation functions,
syncmonitor.log	/opt/superna/sca/logs		yes	not used yet
tll.log	/opt/superna/sca/logs	all	yes	legacy not used
webhook.log	/opt/superna/sca/logs	all	yes	notification log of the alarm post to a webhook external system, only logs if configured in notification center

wiretap.log	/opt/superna/sca/logs	Easy Auditor	yes	Easy auditor wiretap feature logs websocket and event processing when sending output to the GUI from eyeglass vm, internal process errors from Eyeglass process operation functions,
ecactl_conf_<date>.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	cluster cli commands logged for issues during configuration of nodes
ecactl_deploy_<date>.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	cluster wide cli command logging internal logging of steps to bring up the software to running state
evtreporter.log	/opt/superna/eca/logs	Performance Auditor	yes	Performance auditor product event processing internal logging of events
fluentd.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	syslog forwarding log data to eyeglass for centralized logging, syslog forwarding logging of processing log data, internal to the syslog function fluentd log forwarding process
hbase-master.log	/opt/superna/eca/logs	Easy Auditor	yes	database for easy auditor master provides monitoring of all database instances across the cluster to roll up status information and health of db
iglssvc.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	collects eca cluster wide status, cpu memory health and forwards to eyeglass over rest api to update the gui onn health and validations
kafkahq.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	GUI tool to monitor event subsystem across the cluster, internal messaging bus within ECA cluster only
kafka.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	processing of internal messages between modules , health , status, errors, internal process status
profiler.stats.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	cpu memory and disk usage summary on each node for support purposes
prometheus.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	future use
spark-history.log	/opt/superna/eca/logs	Easy Auditor	yes	Easy Auditor historical search log issues stored and indexed for all searches of the db, internal code logging only

spark-master.log	/opt/superna/eca/logs	Easy Auditor	yes	Easy Auditor overseeing all search processes executing searches, reporting on them , status, errors and health across all search modules
zk-cleanup.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	clean up zookeeper transactions that are not needed to reduce disk space, run by cron, internal maintenance task
zookeeper.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	cluster quorum software debug and health of each cluster witness module on the ECA , internal code logging only
evtarchive.log	/opt/superna/eca/logs	Easy Auditor	yes	Easy auditor module to save data to Isilon using hbase database, processing rate, status, health and errors during saving operations, internal code logging only
fastanalysis.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	Ransomware Defendere event analysis for user behavior, rates, health of processing internal code debugging only
hbase-rs.log	/opt/superna/eca/logs	Easy Auditor	yes	Easy Auditor database engine instance processing, health , errors, processing rates, tasks, internal code debugging only
log.spark.err.log	/opt/superna/eca/logs	Easy Auditor	yes	Easy Auditor search failure log, internal code logging only
spark-worker.log	/opt/superna/eca/logs	Easy Auditor	yes	Easy Auditor distributed search worker, active tasks, progress, errors, code level logging only
turboaudit.log	/opt/superna/eca/logs	Ransomware Defender, Easy Auditor, Performance Auditor	yes	all products audit data ingestion processing, cluster load balancing of audit data, HA heart beats to zookeeper, active file processing logic, rates of audit data processed per minute, NFS mount issues, filtering of audit data not required to reduce load, license key validation updates, internal code level logging
databases	/opt/superna/db	All	yes	database with cluster inventory shares, export, aliases, smartconnect names, quotas and other cluster inventory
failover logs	backup zip file	DR	yes	DR failover logs
Ransomware summary file lists	backup zip file	Ransomware Defender	yes	csv from false positive or real ransomware attacks list of affected files